



Cancellation/Rescheduling and Policies:

LASER HAIR REMOVAL POLICY:

Client may not arrive to a scheduled laser appointment if they have been exposed to sun or taking an antibiotic in the last 2 weeks.

Client must arrive to all appointments freshly shaved.

If the Physician's Assistant cannot perform treatment due to any of these reasons, a rescheduling fee of \$50.00 will be applied.

If a client is scheduled for a FULL BODY treatment a \$100.00 fee will be applied.

In order for our spa to offer the best service possible, a minimum of 24 Hour Cancellation or Rescheduling Notice is required.

We understand unexpected events happen however this fee cannot be waived for any reason.

You can modify/cancel your appointment online or email us at info@emenaspa.com to reschedule or cancel within 24 hours to avoid being charged a cancellation fee.

A credit card must be kept on file in order to hold a reservation of any type.

SKIN/HAIR/MASSAGE/NAILS/POWERPLATE/MAKE-UP POLICY:

A 24-hour cancellation is required for all services.

A credit card must be kept on file in order to hold a reservation of any type.

If client fails to cancel or reschedule within cancellation window the full price of the booked service will be charged to the credit card on file.
