

Laser Hair Removal Facts and Treatment Requirements:

How many treatments are needed for optimal results?

To permanently remove you will need approximately 5-8 treatments.

How often do I schedule treatments?

The treatments are spread out every 8 weeks regardless of body part.

If first treatment is initiated in early January then second treatment should be scheduled for early March, third treatment in early May etc.

Essentially, you will be visiting emena spa for about a year to get optimal results.

How long does the treatment last?

Depending on the body part you choose treatments could last anywhere from 5 minutes to 75 minutes. An upper lip session would be 5 minutes whereas Full Body would be 75 minutes

Who performs the laser treatments?

All treatments are performed by our highly trained Physician Assistants under the direction of Medical Director Gene Neytman, DO.

Our Physician Assistants are experts at laser hair removal having treated thousands of patients.

What type of laser do you use?

We are proud to use the most superior and effective laser on the market, Candela Gentlemax Laser that features both the Alex and Yag wavelengths for all skin types.

Does the treatment hurt?

You may feel a discomfort with each laser pulse, sometimes described like the snapping of a rubber band on the skin.

How do I prepare for treatment?

Please refer to PRE and Post Treatment Instructions Form

When are appointments available?

Weekend appointments are limited.

We are open Monday - Saturday 10am-7pm, Closed on Sunday

Are there any restrictions?

Yes there are many. You may **NOT** undergo laser treatment if you:

- ~ Are pregnant or nursing
- ~ Have taken antibiotics less than 2 weeks prior to treatment
- ~ Have applied Retinol or Retin A acne medication to treatment area less than 2 weeks prior to treatment
- ~ Have plucked or waxed or depilated hair in less than 2 weeks prior to treatment
- ~ Have had sun exposure or tanning bed exposure in less than 4 weeks prior to treatment.
- ~ Must be 18 yrs or older
- ~ If hair is blonde, white or red.

What is the gratuity policy?

Gratuity is at your discretion, however 18-20 percent of the regular treatment price is greatly appreciated.

If you are using an Internet coupon such gratuity is REQUIRED as stated in the promotion.

Is parking available?

Valet parking and street parking available. We are located on the second floor of the Buena Vista Building on the corner of 39th Street and NE 2nd Ave. Our sign is on NE 2nd Ave.

How do I schedule my appointment?

The best and quickest way to book an appointment is online at emenaspa.com

Or email us at info@emenaspa.com

Are there any risks associated with hair removal?

There are significant risks to laser hair removal such as skin pigmentation and burning if you do not follow pre and post treatment instructions so please take treatments seriously.

What is your rescheduling and cancelation policy?

There is a very strict \$50 fee that will be applied if confirmed appointments have to be rescheduled due to patient non-compliance.

There is also a \$50 cancellation fee applied if appointments are not cancelled within 24hours.

If you are booked for Full Body a \$100 fee will be applied.

Please refer to Cancellation Policy.

A credit card must be used to hold all appointments.

What can I expect when I arrive?

Finally, We are the coolest, chicest, and friendliest spa in Miami. We are located in the artsy, cutting edge, upscale design district where all of Miami's socialites work and play.

We are a one-stop shop for all things beauty and wellness. We are experts in beauty and wellness.

What other services do you offer?

We offer botox, dysport, juvaderm, restylane, vitamin b12 shots, hair extentions, power plate fitness classes, eminence organic facials, microdermabrasion, photo-facials and skin tightening, reflexology pedicures, massage therapy and the best in natural skin care products!

We have been featured in Daily Candy's Sweetest Things in 2009

We have been featured on Deco Drive, NBC 6, Ocean Drive magazine, Allure Magazine to name a few.